

# Level 2 Neonatal Service

This factsheet provides information about planned care available at our service.



## NSW maternity and neonatal care

During your pregnancy and after your baby is born, we want to give you both the best possible care. NSW hospitals have levels of care from 1-6 to meet the different needs of mothers and babies. All hospitals are linked to a Level 6 hospital which offers the highest (most complex) level of care.

## Our services

We are a **Level 2 Neonatal Service** which means:

- we can support mothers to look after their well babies born after 37 weeks of pregnancy
- we can help babies requiring simple short-term care including for those returning closer to home.

## If your baby needs extra medical care

If our hospital cannot provide the care your baby needs, we understand it is important for mothers and babies to stay together and be cared for as close to home as possible.

## If we need to transfer your care

If you and your baby need to travel to a higher level hospital we will talk with you about the decision and give you as much time to prepare as possible. As they get stronger, most babies are then moved back closer to home.

We know it can be difficult for your family if you and your baby need to move to a hospital further from home. We have services available like social work and Aboriginal liaison officers that can help your family with organising transport, accommodation and financial help.

We encourage you to ask questions about your individual situation and take time to consider our recommendations.