

SNSWLHD Access Service – Mental Health Line

Mental Health Line is a 24 hour, seven day a week, telephone service (1800 011 511) with a focus on Mental Health Alcohol and Other Drugs issues. It is a confidential, free call service for people residing within NSW, providing a contact point for new and existing consumers and clients, carers, public, health professionals and community and welfare service providers. Callers to the Mental Health Line who are located in SNSWLHD are all directed to and processed by the SNSWLHD MHAOD Access team, which acts as a central point of entry to MHAOD services.

Snapshot of how contacts with Access Service and referrals to Mental Health services are managed

