



ACCESS YOUR STUDY ONLINE!

The My Imaging Portal is an online patient account designed to replace films and discs. It lets a patient have an online account to access and share images with your referrer/doctor and help manage your own images, x-rays and reports – using a computer or tablet on Chrome or Safari. Referrers will still get images and reports via practice software.



HOW DO I GET ACCESS?

Ask a receptionist to give you access to your images online when at your next appointment.

Give an email address and mobile phone number as these are required to set up your access.

Grant approval verbally or via signature on a form.

An email will be sent with login details and a link to access the My Imaging portal.

You can also get a paper print out with a code to take to your Doctor/Referrer.

To Log In



Health
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STEP

1

Scan the QR Code or Go to the [My Imaging Portal](https://myimaging.gsahs.health.nsw.gov.au) web page:
<https://myimaging.gsahs.health.nsw.gov.au>

QR:



STEP

2

Log in Using your username (sent via email) and initial password (sent via SMS). If this is your first login, you will be asked to set your new password and security questions.

The screenshot shows a 'Log In' form with a teal header. It contains two input fields: 'Email/User Name:' with the value 'patienthne2@gmail.com' and 'Password:' with masked characters. Below the fields is an orange 'Log In' button. At the bottom, there are two links: 'Forgot password' and 'Change password'.

STEP

3

Click Log In. A One-Time Password pop up will appear.

The screenshot shows a 'One-Time Password' pop-up with a teal header and a close button (X). The text reads: 'A one-time password has been sent to your mobile number. Please enter this password in the text box below and click Continue.' Below this is a note: '* The password is valid for the next 20 minutes. After that, you will need to login again.' There is a 'Password:' label and an input field containing the text 'SJQDQ78G'. At the bottom, there are two buttons: 'Cancel' and 'Continue'.

STEP

4

Enter the password sent to your mobile phone or email. One Time Passwords are case sensitive.

To View



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Once you are logged in your most recent study will open. You can view the report and images then share or save them to your device or other people via email. You can view previous exams from this window. You can access the advanced viewer.

The screenshot displays the 'Your Latest Results' section. On the left, a report for 'DX THORAX' dated 06 March 2020 07:45 is shown. The report includes a 'Clinical History' of 'CAP requiring ICU admission' and an 'XRAY Chest' description: 'The heart size and cardiomeastinal contours are normal. The lungs and pleural spaces are clear.' A green box highlights the text 'LATEST REPORT (IF AVAILABLE)'. On the right, an 'Advanced View' of an X-ray image is shown, with a yellow box highlighting the text 'LATEST EXAM'. The X-ray image shows a right ankle. The interface includes a top navigation bar with 'Home', 'Print Report', 'Save Report', 'Save Exam', and 'Share Exam' buttons. The bottom of the interface shows 'Previous Exams (2)' and 'Exams I Shared with Others (1)'.

Scrolling with the mouse allows you to go through the images in the study



View a list of images/series in the study

Move forward and back through the images/series.

To Share Page 1



STEP

1

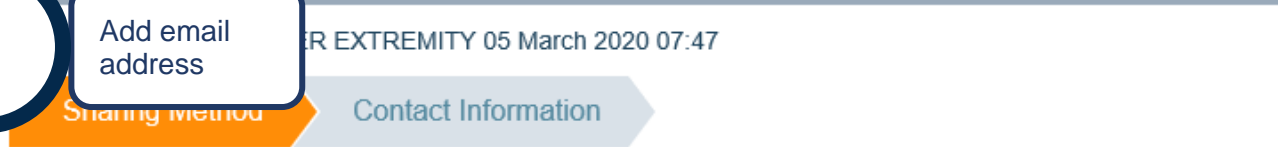
The share button is located at the top of the report window when on an **iPad, tablet or desktop browser***. This allows you to share your study with another person by sending an email link.



STEP

2

Add email address



Please fill in the email address of the person with whom you wish to share the exam.

Email address

Enter mobile number:

Mobile number

STEP

3

By clicking the Sharing options arrows you can:

- Set expiry time for access
- Share all your studies
- Allow the user to share your images with others
- Hide your details

Sharing options

Define sharing options:

- Allow access to the exam for the next days
- Share entire patient portfolio
- Allow user to share exam with additional users
- Hide patient details

STEP

4

Sharing options

I understand the [security implications](#) of sharing medical information

Ticking the checkbox and clicking "Next" sends the link.

Cancel

Next

To Share Page 2



STEP

5

Review summary page will be displayed. An option to copy or print the displayed link to your study is also available.

Share Exam

MEGAN, Test - XC LOWER EXTREMITY 05 March 2020 07:47

You have shared the exam information with:

An email with a link to the exam was sent to:

You can also copy the following link and forward it to that person yourself.

<https://myimaging.hnehealth.nsw.gov.au?urlitoken=48V6d0nloQ5AcS7K3PPTD0k3dRz3zKDWBaP5JQaWfzm9NL30vCZuXdqkZuxiPxoWp6bspID%2brdJnVQckoo%2fOr%2b%2fPuSkRPYU0NoksG60VzmMpaMouNhdpYM8DFQUaTb>

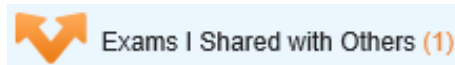
The exam information will be available until 06 August 2020.

To discontinue this sharing, use the **Manage Existing Sharing** option from the right-click menu.

Optional: Print or copy link.

Optional

Managing existing sharing and access is performed by clicking the below icon, located at the bottom of the report window.



This displays who you have shared the exam(s) with.

Shared on	Expiration	Shared with
13 July 2020	12 August 2020	aaa

Clicking the trash icon deletes access for the selected user to view your shared exam



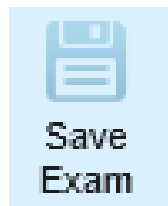
Printing and Saving



Optional



The print report button is located at the top of the report window.
*This allows you to print your report and/or save your report in a PDF format.**

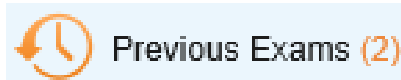


The save exam button is located at the top of the report window.
*This saves your images in a zip file on your PC.**

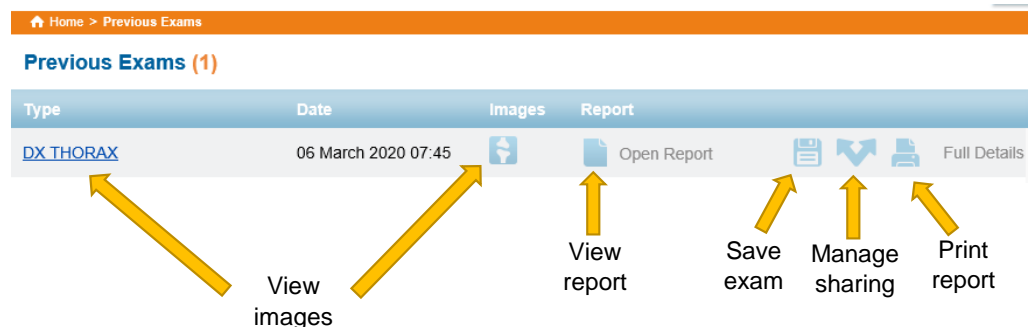
Previous Exams

Optional

Viewing your older studies is performed by clicking the below icon located at the bottom of the report window.



This displays a list of your previous studies and gives you the options to view images, view report, save, manage sharing and print by clicking on the corresponding icons.



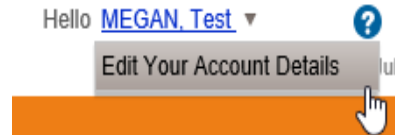
Edit Details



STEP

1

*You can update or change your password, email address, mobile phone and recovery questions by clicking on your name and selecting "Edit Your Account Details". To edit your details:



STEP

2

Edit your email, mobile or password as required.

Your Account Details

Use the fields below to add or change the email address and mobile number for your MyVue account.
Use the new email address next time you log in to MyVue

Your Email Address:

meganistest@gmail.com

Mobile Number:

0412345678

Use the fields below to change the password for your MyVue account.
Use the new password next time you log in to MyVue.

New Password:

8 characters at least

Re-type Password:

Recovery questions help secure your account and offer you a way to access the account in case you forget your password.
Use the fields below to change the recovery question for your MyVue account.

Recovery Question:

What is your favourite food?

Recovery Answer:

[Cancel](#)

Confirm

Click Confirm

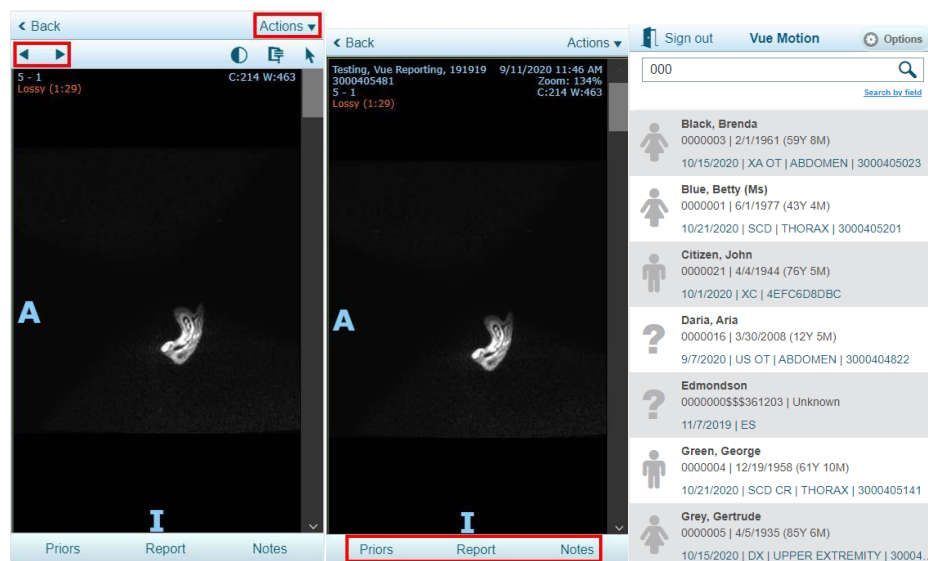
STEP

3

Navigating Study Information on a Mobile Device

Once users select the patient exam, they can view images, series, reports and priors. The sharing, downloading and printing buttons are not available. Use a PC, iPad or tablet to access those buttons.

- **Priors** displays previous imaging
- **Report** displays the report for the study
- **Notes** displays any sticky notes associated with the study
- Clicking **Actions** brings up a drop down tab to access series navigation (arrows) and change the brightness and contrast (contrast icon)



Support



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Notifications will be sent to your email to update you with any new information about your studies.

The most common notifications will be:

- When your access and login details are set up or updated
- When your images are available online
- When a report is available online

If you have any issues accessing the Murrumbidgee My Imaging portal or have any questions, please contact the Imaging Support Help Desk:

Email: SNSWLHD-PacsAdmin@health.nsw.gov.au
Phone: (02) 6150 7803 (only available during business hours
(from 9am to 5pm, Monday to Friday))